# The Friends of Briantspuddle Post Office and Village Shop Association Ltd

Minutes of the Annual General Meeting held in

Briantspuddle Village Hall, Friday 14 April at 19.00

The Chair, Ali Chorley, opened the meeting and thanked everyone for attending.

### Attendance

There were 31 members in attendance. Copies of the agenda, the accounts and the minutes of the last AGM were distributed.

### 1. Apologies for Absence

Apologies were received from 5 members of the community.

# 2. Minutes of the previous AGM of 29 April 2022.

The Minutes were accepted as an accurate record.

### 3. Matters Arising

The issues of extending the shop's opening hours and improving access to the shop had not been progressed. There was no easy answer to either and the new committee would have to address this.

# 4. Chair's Report

Ali described the many roles of the volunteers who support the shop and Post Office, the shop's new equipment, the practical work carried out to the building and the wider role that the shop and PO play in the community. She then said that her heavy work commitments meant that she would have to step down from the committee. See the full report at annex 1. No comments or questions were forthcoming from the Chair's report.

Following the Chair's report Richard (Killer) proposed a vote of thanks to Ali and Stuart (Chorley) for the work they had done. Ali added that, once she retired, she would be looking to volunteer in the shop again.

### 5. Treasurer's Report

A summary of the accounts had been distributed. For the period 2021/22 Ali had also acted as Treasurer. She set out the average shop transaction, the shop's 'best sellers' and the wider support the shop has provided to the community. She also explained the main reasons for the shop's trading loss for 2021/22. See the full report at annex 2.

A member asked what the donations to charities covered. All explained that a contribution had been paid to the village hall during Covid in recognition of the shop using the hall to control access to the shop. Once restrictions were lifted the shop continued to donate to the hall a lesser amount.

# 6. Decision on whether the accounts should be independently audited

Richard set out that the Co-operative and Community Benefit Societies Act 2014 does not require an organisation such as ours with a turnover of less than £10m per annum to have its accounts audited. However if 10% of the Society's members call for an audit at the AGM then there should be an audit. There was a debate about whether an audit should be carried out. The cost of an audit would be in

the region of £300-400. It was agreed that an audit would not be required this year but the new Committee might consider whether future audits should be carried out every 3 to 4 years, partly for transparency and partly to protect the Treasurer.

# 7. Election of Management Committee

The Association's constitution requires that all members of the Management Committee retire at the AGM. All current members of the Committee had indicated their willingness to stand for reelection with the exception of Ali Chorley and Megan Harvey. No nominations had been received.

The following were re-elected to form the new Committee:

Peter Head, Richard Killer, Chris Miller, Jo Neudegg, Cindy Read and Lesley Wilcox.

# 7. Annual Subscription

Richard Killer explained that a list of members is required to be maintained under the terms of the Cooperative and Community Benefit Societies Act 2014. Membership confers the right to vote at the AGM but imposes no liabilities. Members are defined as all Committee members, all volunteers who assist in supporting the Post Office and/or Shop and all supporters who attend the AGM. The list will be maintained and used solely in relation to the conduct of the management of the Shop and PO.

It was proposed and unanimously agreed that the annual membership subscription be maintained at zero.

# 8. Resolutions

No resolutions were proposed.

### 9. Any Other Business

- i. It was suggested that we have some information in the shop about how it is run for the benefit of visitors.
- ii. The Chair of the Parish Council, Sue Jones, was unable to attend the meeting. The Vice Chair, David Neudegg, read out a statement on her behalf. See annex 3. On behalf of the Council he then thanked Ali for her work as Chair of the Committee.

The meeting clo	sed at 7.40	p.m.
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Lesley Wilcox

Secretary

### Annex 1 – Chair's Report

It is April 2023 and we have just finished what was my first 'business as usual' year with Covid mostly out of the way. The screen in the shop has now been taken down.

We continue to be supported by over 40 volunteers who give their time. Seven days a week we have people collecting stock be it papers, fruit and veg, meat and bread or bird food. Leonora (Sheppard) faithfully places the Sainsbury's order each week and organises the team who turn up to take it in and put it on the shelves. Lesley (Wilcox) coordinates the daily shop counter team making sure there is always someone there to welcome customers and, working alongside Chips (Badcock) and the Post Office team, keep the shop open 7 days a week. This is no mean feat in a small community.

As always, we've seen volunteers step down and some new ones start. It's always sad when someone gives up, for whatever reason, but it is really good to see new people, some for whom circumstances have changed or who are new to the parish, getting involved.

In the background, members of the committee make sure we maintain the building and manage the utilities and we were especially pleased to welcome Jo (Neudegg) on to the Committee as Treasurer this year.

Towards the end of 2022, Stuart (Chorley), who had been managing the shop on a day-to-day basis stepped down. We recognise the contribution he made as Shop Manager since 2020, particularly through his 'can do' attitude which ensured we all were well catered for.

We have seen some changes in the shop. We have a new freezer; the old one was old and was requiring defrosting weekly and often leaving a puddle on the floor. Many thanks to Lesley who kept it going for so long. We had to have the fridge repaired recently as it broke down but it is now back up and working. We also purchased an additional fridge to keep the fresh fruit and veg in ensuring it stays fresh as long as possible particularly during the summer months when the shop gets very hot. This was funded by a grant we received from the Council during Covid.

We have recently had an electrical wiring test carried out, all is safe and in good condition and we are covered for the next 5 years.

I'm also thrilled that the Village Hall and the Social Club have contributed to the cost of the wifi (that we installed to enable the use of Square) this year meaning the facility can be available to all users.

It is, I'm afraid, time for me to step down from the committee. My work outside is hugely demanding and I need to find a bit of space. Being Chair of Briantspuddle Village Shop will always be one of my achievements I'm most proud of. Becoming friends with so many whom I possibly might never have met and being part of this community is really important to me.

For me, the purpose of the shop – this Community Benefit Society – is to do just that – to be a benefit to this community. Obviously to be the place where you can go for a pint of milk but also to be the place where you can buy an aubergine or avocado. To be the place where you can find a friendly face, someone to pass the time of day with. To be the place where you can continue to contribute to your community by volunteering.

I want to thank those who have served on the committee with me, I appreciated your support. And I leave the management of the shop in good hands with those who continue. I want to thank all of you, customers and volunteers alike, for coming on the journey with me.

Ali Chorley

### Annex 2 – Treasurer's report.

Sales in the year ending October 2022 amounted to £62,395 which included £8,150 of newspaper vouchers. There were 9,027 transactions at an average of £6 per transaction although, unsurprisingly, Wednesdays and Saturdays with fresh veg in the shop have both the highest number of transactions and highest average value at £7.50 and £7.40 respectively. On average though that is around 25 transactions a day.

We sold 967 litres of semi-skimmed milk and bananas are up there at 829 kilos. 4,104 eggs and 580 fat balls – we have well-fed birds in the parish. Sales of fruit and veg account for 20% of sales, Sainsbury's 19%, newspapers 24% (including vouchers), 9% butchers and 5% bread and cakes. We continue to support local artists selling 244 cards.

We were thrilled to support the selling of the new Sue Taylor/Leonora Sheppard book 'A Short History of the Parish of Affpuddle and Turnerspuddle' and are extremely grateful for the donation of a share on the profits from the book. We have also been pleased to have been able to support wider parish activities through the selling of tickets and lending our Square machine to allow groups to understand if/how card payments might work for them.

You will, however, notice from the accounts that we have made a trading loss of £875 in the year ending October 2022. This is for 2 key reasons.

Firstly, you will note the deterioration in the gross profit margin from the prior year, 11.5% to 9.2%. This is a result of the newspaper vouchers being discounted at Spar rather than being redeemed at face value. They give us a 10% discount on papers and the staff understood they needed to discount the vouchers as well. In the interests of full transparency I should have picked it up sooner but the error was not obvious until I reconciled the year-end statement from Spar. I have worked through the issue with staff at Spar and they are now redeeming the vouchers at full value. They also have made some contribution to historic transactions in the current year.

Secondly, we have unsurprisingly seen an increase in our overheads. In total our fixed running costs for the year were £6,632, an increase of £1,528. Electricity was a large part of this increasing by £412.

We had AGM and meeting costs during the year of £179; we had been unable to hold an AGM in 2021. We have also made contributions to the Village Hall recognising the support provided in use of the building, particularly during Covid. Within stationery there is the purchase of a label printer at £308. This was a one-off but not of sufficient value to add to the fixed assets of the shop.

Whilst these increasing overheads do need to be monitored, the level of sales we are currently reporting at a circa 10% margin should continue to cover the overheads and so we should not need to increase the mark-up in the short term.

In terms of the financial position at the end of 2022 we had £20,191 in the bank, a reduction of £2,919 on the previous year. This was in part because of the loss and in part due to increased stocks.

Ali Chorley

Treasurer

31	No. Suine
October 2022	for the year ending

Sales Newspaper Vouchers Grants/Donations/Fundraising Total Revenue excluding grants Opening Stock Opening Stock Cost of Sales Closing Stock Cost of Goods sold Gross Profit Gross profit excluding Grants Expenses Wages Card Processing Fees Electricity Insurance Telephone Rent FCA fees Stationary/Postage Meetings (AGM + hall bookings) Compliance Testing - fire express Repairs and Miscellaneous Peat Control Donations to Charities Loss on disposal of current assets Total Expenses Net Profit (Loss) before Depreciation Depreciation Net Profit after Depreciation Secretary of the Association Secretary of the Association	Revenue
54,245 8,150 62,395 62,395 62,395 62,395 14,75 14,75 14,75 14,75 14,75 13,38 331 1,38 331 1,38 331 1,38 331 1,38 331 1,38 331 1,38 331 1,38 331 1,38 331 1,38 331 1,58 366 666 666 666 666 666 666 666 666 66	2022
62,129 9,600  71,729 71,729 71,729 3,020 63,768 63,465 88.5% 63,465 88.5% 8,264 11.5% 0,264 31.60 95 2,483 703 72 2,283 2,283 2,283 2,283 2,283 2,283	2021
38,527 9,601 12,000 60,128 48,128 48,128 2,203 41,344 48,128 2,601 48,128 19,601 32,601 19,601 32,601 15,320 15,320 15,320 15,320 15,320	2020
24,699 5,399 5,399 238 31,396 25,824 26,824 27,247	2019

# Statement of Cash Flows for the period 01 November 2021 to 31 October 2022

Closing cash resources are represented by: Cash on hand at shop Cash at bank with Barclays	Deduct: Capítal expenditure Closing cash resources at 31 October 2020	Reduction/(increase) in debtors (Reduction)/increase in creditors (Prepayments) Reduction/(increase) in inventory	Add:  Net profit / (loss) for period  Depreciation  Working capital movements:	CASH FLOW  Opening cash resources at beginning of period	
281 20,191 20,472	20,472	(514) (272) (2,018)	(1,677) 802 (875)	23,366	2022 £
255 23,110 23,365	23,366	174 585 50 (303) 506	2,283 <u>877</u> 3,160	19,700	2021 E
356 19,344 19,700	(1,350) 19,700	(174) <b>317</b> (817) (674)	15,320 852 16,172	5,552	2020 En
356 5,196 5,552	5,552	193 (50) 423 566	178 943 1,121	3,865	2019 £

Statement of Financial Position as at 31 October 2022

LIABILITIES Current Liabilities Trade creditors Total Liabilities Total Capital and Liabilities	CAPITAL  Opening capital  Retained earnings  Closing capital	Total Current Assets Total Assets	Prepayments Cash at bank Cash in hand	Current Assets Trade debtors Inventory	ASSETS Non-Current Assets	
1,111 1,111 29,710	30,276 ( 1,677) 28,599	25,541 <b>29,710</b>	20,191	514 4,555	4,169	2022 E
1,383 1,383 31,559	27,993 2,283 <b>30,276</b>	26,688 <b>31,659</b>	23,110	3,323	4,971	2021 E
798 798 28,791	12,673 15,320 <b>27,993</b>	22,944 <b>28,791</b>	50 19,344 356	174 3,020	5,847	2020 th
481 481 13,154	12,495 178 12,673	7,805 <b>13,154</b>	50 5,196 356	2,203	5,349	2019 E

# Annex 3 - Statement by Sue Jones, Chair of Affpuddle and Turnerspuddle Parish Council.

It seems incredible that another year has passed since we gathered for the last AGM and to remind ourselves of what can be achieved by the community for the community. The Post Office and Shop has now celebrated its 20 years at the heart of our Parish and those Committee Members and volunteers who came before would be proud to see what has been achieved by those who have continued to step forward as they did.

To understand the enduring ethos that still guides this precious venture we need look no further than its name. There is one word which at first sight may appear superfluous to what is otherwise a statement of fact, but when you care to take a second look reveals the most import ingredient of its success, this is of course the word "Friends".

The enduring quality of Friendship is a powerful force and, in this case, has resulted in a healthy and cherished Parish amenity which has always faced challenging times in an ever-changing world.

The Post Office and Shop took a stride forward during Covid in order to serve our community. A true hand of friendship which was greeted with much applause and gratitude. However, it was uncertain whether the changes made at this time could be sustained once lockdowns, mercifully, came to an end.

The answer to this question is clear every time you open the door of the shop. You are greeted by full shelves which hold a wider variety of choice. Continued support from the community has meant that fresh fruit and veg of the highest quality is served up along with specialities such as bread, pastries and an increasing array of local and international cheeses and much, much more. In short, we have a Post Office and Shop second to none.

The Granary out of which the shop operates is a beautiful building, but it lacks a traditional foundation. Whilst we can praise all aspects of the organisation and its building's architectural heritage, there is to me one enduring quality that offers up the real foundation that accounts for its success over a reach of more than 20 years — Friendship. Friendship is enduring and based on this the foundations of the Friends of Briantspuddle Post Office and Village Shop are solid and in very good shape for the future. For this our Parish is very grateful. Thank you.

Sue Jones Chairman Affpuddle & Turnerspuddle Parish Council 14<sup>th</sup> April 2023